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 Project Manager

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Approved by the Contractor's Responsible Engineer (CRE):
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Date
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 (Signature)
Contracts Manager

 (Job Title)
Civils

 (CRE Discipline *(as stated in the CPP)*)

This Work Package Plan does not require acceptance by Network Rail / Client

OR

Accepted on behalf of Network Rail / Client:

.....
 (Print Name)

.....
 (Signature)

.....
 (Job Title)



Always be sure the required plans and permits are in place, before you start a job or go on or near the line.

Work Package Plan
UB302/041 Conon Viaduct
WPP002 Parapet Works
WCK 16m 1276yds
Start Date: 18/02/24.
Finish Date: 18/03/24
Work Package Plan Number: WPP002 Parapet Works Rev 01
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Construction Phase Plan : No: TBC/ CPP/001
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	JOB TITLE	ORGANISATION	VERSION
Document Control Master			

VERSION CONTROL

REVISION NUMBER	SUMMARY OF CHANGES
Draft	First issue
01	
02	
03	
04	

Supporting guidance



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1 Introduction

1.1 Brief outline of work methodology

1.1.1 UB302/041 Conon Viaduct

The existing structure is a 5-span, skewed masonry bridge, carrying a single, non-electrified, bi-directional line of the WCK (SC203) Inverness to Wick line over the River Conon in Dingwall, Highlands. The river Conon flows under all 5 spans. The superstructure comprises of a masonry arch barrel, spandrels, abutments, wingwalls, piers and masonry parapets.

The existing parapets are not currently compliant due to the height ranging from 544mm to 1100mm high. The Upside parapet on span 5 (high mileage) is also currently bulging and monitoring devices have been fitted with additional CARRS assessments being carried out monthly.

Proposed Works

- The proposed work will consist of the parapet extensions on either side of Conon Viaduct to bring the existing parapets up to standard

This work package plan covers all work associated with Parapet Works at UB302/041 Conon Viaduct

The proposed works to the structure are as follows: -

- Parapet Strengthening Works

Authorising Start of Works

Prior to works commencing Operatives must be briefed on the following.

- Full Site induction
- Whiteboard brief
- Task Briefing
- Any relevant Permits
- Site Specific Rules
- POWRA prior to start of activity

All personnel starting on site shall be checked for a level of competency commensurate with their role. Competency certificates for all personnel on site must be complete outlining their experience with relevance to the tasks to be undertaken. If anyone is deemed not to have the correct level of competency, training, and experience then the Amco site supervisor will not permit them to work.

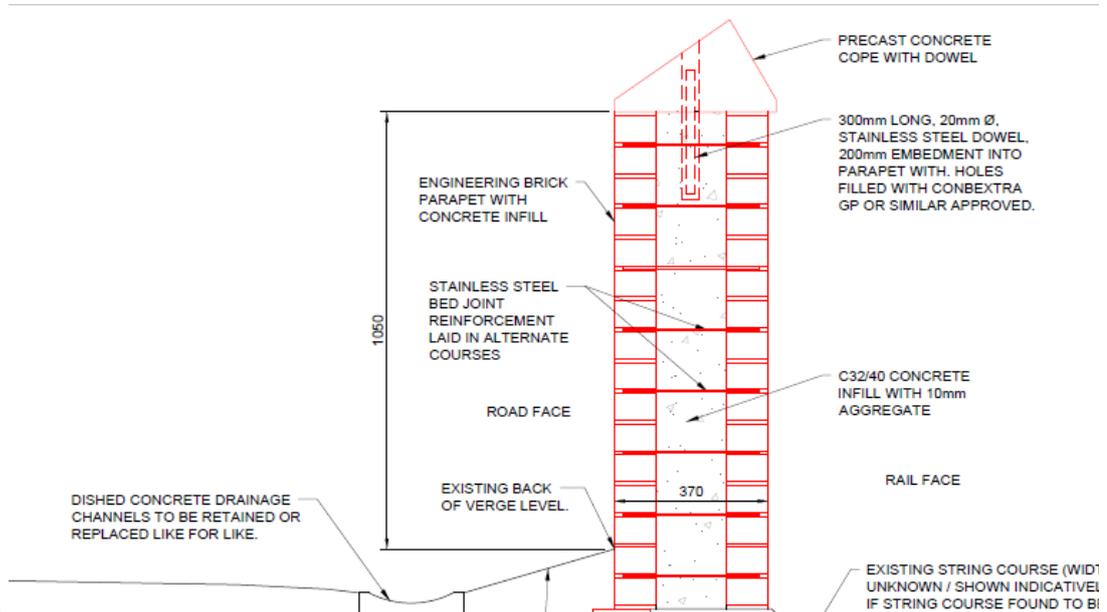


This Works Package Plan covers the following Task Briefings

- TB001– Parapet Strengthening Works

TB001 Parapet Works

- This work will be carried out by competent trained operatives working ROTR commencing week 46..
- Engineering Supervisor will set up worksite, sign in Coss who will give SSOW briefing to all personnel involved in works and make sure they all understand SSOW that is in place
- The AMCO supervisor will mark out the extent of the site to be cleared.
- Most of the vegetation removal will be by removed by masonry operatives.
- All mechanical tree felling work will be carried out by NPTC/Lantra certificated operatives.
- Safety exclusion zones will be set using barrier fencing.
- Full PPE including helmet with visor and ear defenders, boots and gloves to be worn at all times.
- Safety exclusion zones will be set using barrier fencing.
- IRATA operatives will be then commence to take down the masonry wall to stringer course level
- The personnel carrying out these duties must be a trained and competent person.
- AMCO’s engineer will set a line for the parapet wall, allowing the bricklayer to lay the mortar bed of 20mm on top of the existing stone parapet wall.
- The bricklayer will then commence to construct the new parapet wall using class B Engineering brick to the required level
- Once fully constructed the cavity will then be filled with C40 concrete.
- The copes will then be slung one at a time by the approved lifting points by the crane controller and slewed into the correct position.
- Starter bars are incorporated into the new copes. These will be tied to the A393 mesh below prior to pouring concrete.
- Form E to be completed by CRE (or delegated) to declare that the track is safe and fit for operation.



1.1.2 The following tasks support this Work Package Plan:

Reference & Prepared by:	Task Briefing Sheet Title	Activity Start Date
WPP002 TB001 – M Gordon	Parapet Strengthening Works	18/03/24

1.2 AMCO’s delivery organisation

1.2.1 The following individuals from the AMCO’s organisation will be involved during this work package:

Role	Name	Contact Number
Regional Director	Jim Double	<Redacted>
Operations Director	Alan Kane	<Redacted>
Contracts Manager	Phil Tait	<Redacted>
Project Manager	Charlie Robertson	<Redacted>
Supervisor	Phil Davies	<Redacted>
Site Engineer	Scott Johnston	<Redacted>
Trainee Engineer	Ben Dickson	<Redacted>
Contractors Engineering Manager	Alan Crockett	<Redacted>
Contractors Responsible Engineer (Civils)	Phil Tait	<Redacted>
ALO R Manager	Charlie Robertson	<Redacted>
ALO Planner / Coordinator	Charlie Robertson	<Redacted>

Temporary Works Co-Ordinator	Phil Tait	<Redacted>
Temporary Works Supervisor	Charlie Robertson	<Redacted>
H&S Manager	Thomas McStay	<Redacted>
H&S Advisor	Mirko Videtta	<Redacted>
Sustainability & Assurance Advisor	Mike McDermott	<Redacted>
Material & Plant Procurement	Barnsley	01226 243413

1.2.2 The following companies, specialist contractors and/or individuals will be involved during this work package as defined in the CPP:

Name of company, specialist contractor or individual, etc.	Work activity / Specialism	Point of contact details	
		Name	Mobile

1.3 Resources

1.3.1 The following resources will be used for this work package:

TB001
AMCO Site Supervisor
General Foreman
2no General Operatives
1No Plant Op
2No Brickies
ES /COSS

Relevant Design Documents

A copy of any drawings and other design documentation relevant to this task can be found in Appendix 2

Document Ref	Document Title	Rev
Arcadis	AFC Drawings	1

People

Number of People and their competence associated with this WPP		Task
Competence	No of People	TBS Ref
ICI, First Aider, Cat & Genny Sygma Trained, Appointed Person SMSTS or SSSTS, PTS, CSCS	Approx. 4 - 6	TB001
Plant operators (Telehandler)	1	TB001
Brickies CSCS)	4	TB001
IRATA Operatives	2	TB001

Plant, Equipment and Tools

Quantity of Plant, Equipment and Tools associated with this WPP		Task
Plant item	No	TBS Ref
Drills	4no	TB001
IRATA Equipment(if Required)	Varies	TB001,
Small Tools	As required	TB001,

Materials

Quantity of Materials		Task
Material	Quantity	TBS Ref
Concrete	Varies	TB001
Copes	Varies	TB001
Mortar Mix	Varies	TB001
Stainless steel Dowel	Varies	TB001

2 Working Together

2.1 At site communication

2.1.1 Authorising Start of Works

Prior to works commencing Operatives must be briefed on the following.

- Full Site induction
- Whiteboard brief
- Task Briefing
- Any relevant Permits
- Site Specific Rules
- POWRA prior to start of activity

2.2 Contact details

2.2.1 The following are the main contacts for this work package:

NR Project Team

Name	Role	Contact details	Tick to confirm number works and has been tested
Andy Sinclair	NR PM	<Redacted>	✓
Laura Craig	NR SPM	<Redacted>	✓
Stuart Chalmers	NR Project Engineer	<Redacted>	✓
Barry Malone	NR Construction Manager	<Redacted>	✓
James McKay	H&S Manager	<Redacted>	✓

Regulators

Organisation	Contact details	Tick to confirm number works and has been tested
Emergency Services	Emergency – 112 / Non Emergency 101	✓
British Transport Police	0800 405040	✓
HSE	Fatalities and Major Injuries - 0845 3009923. Other - http://www.hse.gov.uk/riddor/report.htm	✓
ORR	020 7282 2000	✓

EA/SEPA/NRW	0800 807060	✓
Flood line	0345 9881188	✓
Local Authority		
Spill clean up	0800 592827	✓

2.3 Other parties involved with the package of work (interfaces details)

2.3.1 The following working arrangements will apply with all parties / organisations that have been identified with this work package:

Interfacing Organisation	Interface Point for:	Point of Contact and contact details	Interface arrangements
N/a			

3 Hazard Management

3.1 Work involving particular risks

3.1.1 The work in this package involves the following particular risk(s), as detailed in Regulation 12 (2), (Schedule 3) of the CDM Regulations 2015:

What are the main risks (including health) during this Work Package?	When and where will the risk be present?	Permits Required	How will the risk be controlled
Work which puts workers at risk of burial under earth falls, engulfment in swampland or falling from a height, where the risk is particularly aggravated by the nature of the work or processes used or by the environment at the place of work or site.	Excavations TB001	Permit to Dig Permit to WAH	Scaffolds to be erected and dismantled by suitably qualified operatives who hold relevant CISRS registration cards. Scaffolds to be erected in accordance with The Work at Height Regulations 2005, NASC TG20:08 or the design drawing. The scaffold and ties will be erected/dismantled progressively. As per design. Material storage on the scaffold will not exceed the loading capacity of the scaffold.
Work which puts workers at risk from chemical or biological substances constituting a particular danger to the safety or health of workers or involving a legal	Hazardous substances TB001		Identify low toxic substances at design. Refer to material hazard data sheet. Adherence to COSHH Assessments. Use correct PPE. Strict adherence to contents of Work package plan regarding application methods and disposal. Use of competent personnel.



requirement for health monitoring.			Carry out regular health surveillance on the operatives in accordance with EMAS appointed doctors recommendations. Painting operatives to shower using the decontamination unit before leaving site.
Work with ionizing radiation requiring the designation of controlled or supervised areas under regulation 16 of the Ionising Radiations Regulations 1999.			
Work near high voltage power lines.			
Work exposing workers to the risk of drowning.			
Work on wells, underground earthworks and tunnels.			
Work carried out by divers having a system of air supply.			
Work carried out by workers in caissons with a compressed air atmosphere.			
Work involving the use of explosives.			
Work involving the assembly or dismantling of heavy prefabricated components.	Lifting operations. Offloading and installation of material components TB001	Lift Plan	All lifting operations will be planned and risk assessed prior to commencing activity & accompanied by a Lifting Operations Plan. No hand held mobile phone usage on site by drivers/ operatives is permitted as per the Site Rules. No unauthorised personnel permitted in the area where lifting operations are being carried out. Lifting Appliance operator to be trained and competent to perform the activity. Lifting appliance operator to be in possession of CSCS or CPCS training card. Weight, size, shape and centre of gravity of load known before carrying out the activity. All lifting equipment, chains, slings & lifting hooks to be inspected before commencing the activity. Method of communication to be agreed with slinger/ banksman (i.e. Hand signals). Pre inspection checks of lifting appliance before commencing the activity. Taglines attached to load before lifting. Proximity hazards assessed before carrying out the activity. SWL of lifting appliance not to be exceeded.



3.2 Significant railway and construction risks

3.2.1

Risk	When and where will the risk be present?	Permits Required	How will this risk be controlled?
COSHH	TB001	Data Sheet	COSHH assessments to be completed and communicated to the workforce. Refuelling to be carried out by appointed operatives only.
Railway Working	TB001,2,3,4,5	SSOW	Full Orange Hi-Vis to be worn at all times. No access to track or work to commence without permission of COSS and COSS Briefing. All personnel to have PTS or TVP.
Fall of materials from the scaffold	TB001	Permit to work at Height	Materials, tools and paint tins are to be kept away from the edge of the Scaffold. Ensure kicker boards are in place around the edges of the work platforms.
On track plant and machinery	TB001	N/a	All safety Critical Staff will have competences checked via the sentinel app. RRV to on-track at approved RRAP associated with the project. Plant operators are to be competent and have CPCS certificates for the plant in use. RRV to travel at 5km/hour max. Plant is to be properly maintained and daily/weekly pre use checks are to be carried out by the operator. Defective or damaged plant is to be quarantined and not used until it has been repaired. Plant must only be used for its intended purpose and within the manufacturer's guidelines. Flashing orange beacons and audible reversing alarms are to be used. CC/MC to accompany plant at all times. Personnel must not move within 3m of plant items unless the driver is aware of their presence, has stopped their machine and has signalled for them to pass. No work On or Near the line until briefed by COSS and possession and isolation (c-permit) are given. POS Rep to be on site and checks completed. DECT comms to be used.
Off Track Plant and machinery	TB001	N/a	Operators are to be competent and have CPCS certificates. Vehicle drivers are to hold valid driving licenses. Plant/vehicles are to be properly maintained and daily/weekly pre use checks are to be carried out by the operator. Defective or damaged plant is to be quarantined and not used until it has been repaired. Plant must only be used for its intended purpose and within the manufacturer's guidelines. Flashing orange beacons and audible reversing alarms are to be used. Banksman to accompany plant at all times. Personnel must not move within 3m of plant items unless the driver is aware of their presence, has stopped their machine and has signalled for them to pass. Do not exceed site speed limit.



Noise	TB001	N/a	Noise levels to be assessed on site and ear protection to be worn if required. Noise to be kept to a minimum. Super silenced plant to be used where possible.
Use of specialist Equipment	TB001	N/a	Only trained personnel to use equipment. Suitable full orange PPE to be worn for the task. All plant & training certs to be held in office
Cuts Grazes and Hand Injuries	TB001	N/a	Gloves to be worn at all times. Wearing of gloves is mandatory on all AMCO sites. Operatives to consider the works being carried out and avoid any situation where crushing may occur. Polyco Granite 5 Beta leather cut resistant gloves to be worn when handling anything sharp
Interface with other works	TB001	N/a	Exclusion zone to be set up around working area to avoid any work overlaps with other trades. Welding screens to be set up prior to welding starting. Operatives working near welders to be made aware of welding works and the proximity they can work in relation to welding works.
Hand / Small tools	TB001	N/a	Tools to be used by trained and competent persons for particular use. Tools to be checked for condition and selected for use for their purpose only. Proper PPE to be used. Tools to be checked before use. If any damage or malfunctions are identified, take equipment out of use and report to the Supervisor. Ensure hand tools are removed from site at the end of each shift and stored in appropriate containers (tool kit bags) or returned the stores. Use approved PPE
Vehicular and pedestrian traffic.	TB001	N/a	Ensure Traffic Management / Signage in place where required. Barrier off pedestrians from working areas. High visibility clothing to be worn at all times. Bank vehicles when accessing and exiting site
Working In Hours Of Darkness.	TB001	N/a	Flood lighting, sufficient task lighting to be used, and cap lamps to be utilised. Heads of lights to be angled to avoid dazzling operatives during works. All personnel to wear hi-viz clothing.
Working At Height	TB001	Permit to work at Height	Edge protection in place Works to be conducted by Certified Personnel. Ensure equipment is certified and checked prior to each and every use. Exclusion zone to be identified, barriers & warning signs erected. PASMA trained
HAVS	TB001	N/a	Use low vibration tools. All persons to be assessed and assessments to be recorded. Rotate personnel on high vibration tools. Keep hands warm at all times. Wear gloves at all times. Take regular breaks. Do not exceed the Upper Vibration limit
Third Party Interfaces	TB001	N/a	Letter drop to be carried out. Railway access & site access gate to be kept locked and secure at all times. Segregation from public on platform by use of crowd control barriers (plastic as OHLE). Site signage to be erected around perimeter of work area and for work over head. Platform to be kept clear at all times and allow passage to public.
Eye Protection	TB001	N/a	To prevent eye injury – appropriate eye protection to be worn as required for the task in hand. Safety Glasses to be worn at all times
Environmental Spillage	TB001	N/a	Spill kits to be available. Use drip trays / plant nappies with static plant. A+A Environmental on 24hr



			call out. Ensure static plant is sited as far as possible from any watercourse or drainage system.
Employee fatigue	TB001	N/a	No Shift to be longer than 12 hours, No working day to be longer than 14 hours including travel.
Unauthorised access to the worksite	TB001	N/a	Site attendance register to be utilised. All operatives to be briefed on local conditions. Scaffolding works. Access/Egress to remain closed at all times to stop any unauthorised access to site.
HAVS	TB001	N/a	Data sheets to be available for all tools Daily limits have never to be breached All trigger time to be recorded. Operatives to be rotated on activities – daily basis. Use low vibration tools. Ensure tool is fit for purpose
Working Adjacent to/or on or near the Railway line	TB001	N/a	All personnel to be PTS trained or hold valid TVP. COSS must supervise all works on or near the line. All personnel to wear Orange Hi-Viz clothing in accordance with AMCO and NR PPE policy. SSOW Plans must be in place for all works on or near the line. Do not go near the line without a COSS briefing. ALO Risk assessment to be carried out before works commence
Abrasive Wheels	TB001	N/a	Only trained personnel to change abrasive wheels. Ensure correct tool for the job. Ensure blades re sharp and in good working order. Change regularly
Noise	TB001	N/a	Use of silenced plant where possible. Ear defenders must be worn in areas where noise exceeds safe levels (85dB). Turn off plant when not in use. Where possible install noise barrier
Temporary Works	TB001	Permit to proceed	Form 003 deign for temporary works must be signed off before works commence. Temp works co-ordinator & Supervisor to be appointed. Supervisor must see and sign of construction. Permit to Proceed to be completed on completion of works before first put into use. Daily checks should be carried out.
Failsafe Working	TB001	N/a	No materials to be extended above parapet height. No materials to be within 2m of the line. SSOW Plans must be in place for all works on or near the line. ALO Risk assessment to be carried out before works commence

3.3 Lifesaving rules

3.3.1 The following table highlights those Life Saving Rules applicable to this WPP

Always		Never	
	✓ or X		✓ or X

	✓		✓
	✓		✓
	X		X
	✓		✓
	✓		✓

4 Environmental and Waste Management Arrangements

4.1 Environmental management arrangements

4.1.1 The following environmental issues are applicable to this WPP

Environmental Issues	Project Control Measures	Environmental Consents and Permits
Management of oils and chemicals	<ul style="list-style-type: none"> All tanks shall be bunded in accordance with the oil storage regulations. Storage facilities shall be positioned at least 10m away from a watercourse Drip trays shall be used whilst refuelling. Containers shall be fit for purpose, labelled and have proper fitting lids. Containers and tanks shall be made secure against vandalism or theft Refuelling and concrete washout shall take place in a dedicated area at least 10m away from a watercourse Spill kits shall be kept on site in high risk areas and shall be appropriate to the risk and amount of oils and chemicals present 	
Contamination to water courses due to run off.	<ul style="list-style-type: none"> All work to be carried out within conditions of Marine Scotland licence and SEPA's GBRs. Mitigation controls to be in place prior to works commencing. Water PH sampling to be carried out periodically during working shift All excavated material to be segregated and stockpiles to be sealed, monitoring regime to be in place 	

Contamination to water courses in the event of plant spillage	<ul style="list-style-type: none"> All plant to be inspected prior to use in the vicinity of any water courses. Spill kits to be readily deployed Plant Nappies to be employed for small plant No fuelling plant/tools adjacent to the water courses 	
Working on or near water	<ul style="list-style-type: none"> Water not to be entered whilst in spate. Look out positioned on land at all times. Mobile phone to contact emergency services. Wear approved PPE, Whistle for alarm. 	
Dust, Noise, Odour	<ul style="list-style-type: none"> Wet cutting method/drilling methods at all times Wear FFP3 dust masks at all times during drilling cutting operations Carry out occupational health assessments 	

4.2 Waste management arrangements

4.2.1 The following waste management arrangements are applicable to this WPP. All waste shall be reused or recycled in accordance with the Site Waste management Plan.

Waste type	How will it be stored?	Testing required prior to disposal	Waste classification	Reuse (R) onsite / Disposal off site (D)
Effluent	Septic Tank	No	Non Haz	D
General Waste	Skip	No	Non Haz	D
Recyclable Office Waste (Paper, Cardboard ect.)	Skip	No	Non Haz	D

5 Emergency Arrangements

5.1 Site emergency arrangements

5.1.1 First aid arrangements

5.1.1.1 The first aid arrangements for this package of work are

First aiders	Name	Qualifications
	Phil Davis	First aid at work
	Charles Robertson	First aid at work
Likely injuries associated with this work package	Unforeseen accidents - cuts grazes ect.	
First aid equipment provision	Equipment	Location
	First Aid Box	Site Office

A first Aid risk assessment can be found in Appendix 4 of the CPP.

5.1.2 Evacuation arrangements

5.1.2.1 Evacuation arrangements can be found in Appendix 5 of the CPP. In the event of an evacuation from site. An assembly point will be identified upon arrival (to be briefed at site induction). If alarm is raised (Bell/air horn) all personnel will make their way to the assembly point.

5.1.3 Fire safety arrangements

5.1.3.1 A Fire Risk assessment can be found in Appendix 5 of the CPP.
 Fire and evacuation plan to be completed following installation of site accommodation

5.1.4 Security arrangements

5.1.4.1 Due to the remoteness of the site and compound no security is envisaged. Site access gates to be locked at all times when not in use.

5.1.5 Summoning emergency services

5.1.5.1 This will be via mobile phone. The compound address will be given as the site location and be found within the WPP. On arrival the emergency services will be met by a nominated person(Site Supervisor).

5.1.6 Railway emergency (trains and electrical)

5.1.6.1

	Contact Details
ECO	N/a
Signal box	As per SSOW pack
Protection Signals Ref	As per SSOW pack

In the event of an emergency affecting the safety of the railway the following actions will be undertaken.

- Do not place yourself or the safety of others in danger
- The lead communicator on site will be one of the following people and in this order – PICOP > Route Setting Agent > Protection Controller > COSS or SWL or IWA.
- In an emergency a train can be stopped by raising both arms in the air or at night by waving a light vigorously



- In an emergency the signaller / ECO shall be contacted immediately via mobile phone or using the nearest signal post telephone.
 The lead communicator shall state (*using the phonetic alphabet to communicate any difficult words*) :
 - ‘This is an emergency call’
 - Confirm who you are speaking to the right person *ie usually the signaller or Electrical Control Operator (ECO)*
 - Tell them
 1. who you are (*Joe bloggs*),
 2. what you do (*ie COSS*); and
 3. your location (for example *Shapton East Junction or near to SH20 (sierra, hotel, two, zero) signal*)
 - Describe the problem and what part of the railway is affected *ie Down Main xx or Level crossing at yy*
 - Tell them what action needs to be taken *ie any emergency service required*
 - Ask the person to ‘repeat back’ the information
 - The Signaller or ECO shall end the conversation.

Access to the track shall be via the following rail access point
 Princes St Viaduct – SCM5 020m 0567yds

5.1.7 Asbestos

5.1.7.1 N/a

5.1.8 Utilities

5.1.8.1 Buried service pack will be provided by Centara for the works. This will be available on site during construction works.

Organisation	Contact details
Electricity	Scottish Power - 0800 027 0072
Gas	British Gas - 0870 183 0611
Telecoms	British Telecom - 0800 023 2023
Water	Scottish Water - 0845 601 8855

6 Work Package Arrangements

6.1 Site Layout

6.1.1 A site layout plan can be found in Appendix 3.

6.2 Access and Egress

6.2.1 AMCO site compound, Princess St Viaduct, 90 Tay St, Perth, PH2 8NP.



6.3 Welfare

6.3.1 AMCO shall comply with the requirements of the Network Rail Welfare Standard NR/L3/INI/CP0036 Appendices A & B. Details on site welfare provision can be found in Appendix 3 of the CPP.

6.4 Rail Traffic Management

6.4.1 ROTR Possessions

6.5 Road Traffic Management

6.5.1 All deliveries and collections will be sent to AMCO site compound, Princess St Viaduct, 90 Tay St, Perth, PH2 8NP. Material Procurement and Plant Procurement will be issued with a traffic management plan prior to any deliveries being brought to site by supply chain

7 Hand Over and Hand Back Arrangements

7.1.1 Hand Over and Hand Back Arrangements

Upon completion of the works the operatives shall give the work zone a final visual check for any obvious hazards and check what shall require protection.

At end of each shift all non-required plant and materials will be removed from the worksite



Network Rail Project No: _____

AMCO Contract No: TBC

WPP002 Parapet Works

Revision Date: 05/12/23

APPENDICES – Supporting information

Appendix 1 – Risk Assessment



Network Rail Project No: _____
AMCO Contract No: TBC
WPP002 Parapet Works

Revision Date: 05/12/23

21 of 24	Proforma uncontrolled when printed	RFM-HS-006-02
Parent Procedure:	HS52: Planning and Managing Rail Construction Work	



Network Rail Project No:
AMCO Contract No: TBC
WPP002 Parapet Works
Revision Date: 05/12/23

Appendix 2 – Drawings



Network Rail Project No: _____
AMCO Contract No: TBC
WPP002 Parapet Works
Revision Date: 05/12/23

Appendix 3 – Site Layout Plan

Appendix 4 – Route to hospital

Nearest A&E is:

Rigmore Hospital
Old Perth Road
Inverness
IV2 3JJ
Telephone: 01463 704 000

